

Observatory Medical Practice

JERICHO HEALTH CENTRE

New Radcliffe House, Walton Street, Oxford OX2 6NW Tel: 01865 429993
www.gpjerichotwo.co.uk

Dear Student,

When you come to Oxford, you are advised to register with a local GP who will provide health care for you while studying here. If you require medical help during the vacation, you should sign on as a temporary patient with your home GP so as to remain registered in Oxford. Most students register with the appointed college doctors, who work closely with the college nurse and the college. If you decide to register with a different GP practice in Oxford, you must inform the college, so they know who to contact in an emergency. All students have access to the college nurse, whichever GP you are registered with.

To register with Observatory Medical Practice, your college GP Practice, please complete the secure online registration via <http://www.campusdoctor.co.uk/oxford/>. The information you provide is confidential and comes straight to the GP Practice. If you are unable to complete the registration via the online form, please get in touch with Reception who will be able to assist you.

Your college Doctors are Dr Paul Ch'en and Dr Alice Young. They are based at Observatory Medical Practice, which is a short walk from college. If you have a medical problem that is more urgent than the next routine appointment, please ask Reception to book you with the Duty Doctor. (Please note that there are two practices at Jericho Health Centre, so make sure you contact the correct one.)

The practice offers appointments face-to-face or via telephone. Appointments can be booked via reception 8:30-6:00 Monday-Friday, and via the online systems such as Patient Access and the NHS App (please note appointments with the practice nurse and urgent doctor appointments must be booked via reception). Reception may ask you a few questions when booking your appointment – this is to ensure that you are booked with the right clinician and for the appropriate amount of time to meet your needs. Sometimes you may be re-directed to other services if this is felt to be more appropriate (e.g. the pharmacy, the minor eye condition service, A&E, etc.). We also offer non-urgent medical advice via Accurx accessible from our practice website, but there will be some delay in response by our GPs (usually of a few days), if you are using this platform.

Your college Nurse is Jenny Fitzgerald, she is available in college on weekdays during term time (0th – 9th week) – please see the college notice board for specific times and locations. Jenny's role is to improve, protect and maintain students' health, and is the first point of contact for you when you need health advice or information; she has access to your GP medical records to help her with this. She is able to point you towards services and help available to you both in the University and externally (including in the NHS) and provide acute or ongoing support for specific health needs.

We have also included some information about health care and health advice. You can also find additional information about the practice at the website www.gpjerichotwo.co.uk. Please do not hesitate to contact the College Nurse Jenny, or the Observatory Medical Practice if you have any concerns or queries.

We hope that you have an enjoyable and successful time at Oxford!